

BSIS STAFF REPORT

November 2025

LICENSING UPDATE

The Licensing Unit is comprised of four Associate Governmental Program Analysts (AGPA), fifteen Staff Services Analysts (SSA), nine Program Technician IIs (PTII), one Supervisor Program Technician III (SPTIII), and three Staff Services Manager Is (SSMI).

LICENSING POPULATION BY LICENSE TYPE THROUGH OCTOBER 1, 2025

License Type	Total
Security Guard	343,418
Firearm Permit	45,694
Baton Permit	21,122
Private Patrol Operator	3,060
Private Patrol Operator Branch	451
Training Facility Firearm	343
Training Facility Baton	156
Training Facility Firearm Instructor	700
Training Facility Baton Instructor	218
Proprietary Private Security Officer	8,887
Proprietary Private Security Officer Employer	653
Alarm Company Employee	12,481
Alarm Company Operator	1,473
Alarm Company Branch	214
Alarm Company Qualified Manager	1,554
Locksmith Employee	1,635
Locksmith Company	2,261
Locksmith Company Branch	30
Repossessor Agency Employee	551
Repossessor Agency	222
Repossessor Agency Qualified Manager	227
Private Investigator	6,397
Private Investigator Branch	117
Approved Trainer Guard	372
Approved Trainer PSO	144

OUTREACH

On September 10, 2025, Assistant Chief Stodolski led a webinar discussion for the International Association of Security and Investigative Regulators on regulating the nation's largest private security market. The presentation focused on licensing and industry trends and the benefits of online licensing and applicant participation.

Chief Jensen and Assistant Chief Stodolski attended and spoke at the California Association of Law Enforcement Background Investigators Conference in South Lake Tahoe on September 30, 2025, regarding the latest changes in law for private investigators. In addition, Chief Jensen and Assistant Chief Stodolski spoke at the California Association of Licensed Security Agencies, Guards, and Associates (CALSAGA) annual conference on October 16, 2025, on issues relating to security companies and security guards.

ENFORCEMENT UPDATE

DISCIPLINARY REVIEW UNIT (DRU)

The Disciplinary Review Unit (DRU) is comprised of one AGPA, two SSAs, three MSTs, and one SSMI. DRU staff receive and review Criminal Offender Record Information (CORI) including all rap sheets, subsequent arrest notifications, subsequent dispositions (conviction information), and firearm prohibitions from the California Department of Justice (DOJ).

Application denials to date are as follows:

Denial Type (July 1, 2025 – October 1, 2025)	Total
Application Denials (criminal convictions)	680
Firearm Permit Denials (DOJ prohibited)	71
Total Denials:	751

CASE MANAGEMENT (CM)

Case Management (CM) is comprised of one SSMI (Specialist) who oversees and facilitates the Disciplinary Review Committee program and two AGPAs who manage and facilitate all cases referred to the Attorney General's (AG) Office for appeals, denials, and formal discipline. CM analysts also monitor licensees who are placed on probation. Cases currently pending include accusations to begin the disciplinary process, statements of issues denying a license, citation appeals, firearm revocation appeals, and firearm assessment appeals. To date, there are 77 BSIS cases pending at the AG's Office.

COMPLAINT INTAKE/COMPLAINT RESOLUTION

Complaint Intake and Complaint Resolution is comprised of one AGPA, three SSAs, one MST, and one SSMI. The Bureau also recruited two Limited Term SSAs in September to address the increase in workload. Currently, the average number of days for Complaint Intake staff to initiate a complaint is three days from receipt. Complaint Resolution staff currently have 330 pending

cases, 152 of which are Incident Reports. Staff have negotiated \$25,198 in savings for California consumers in this fiscal year to date.

ENFORCEMENT

The BSIS Enforcement Unit is composed of nine AGPAs, one MST, four Special Investigators (SI) and one SSMI. The AGPAs investigate complaints and conduct inspections of Bureau licensees. The average caseload for Enforcement AGPAs is 71 complaints and 28 active inspections. Currently, the average number of days to investigate a complaint from initiation to closure is 71 days. Enforcement continues to be active in investigating allegations of unlicensed activity. To date, 23% of pending investigations involve unlicensed activity and 57% of the citations issued this fiscal year have been for unlicensed activity.

Complaints - July 1, 2025 to October 1, 2025		
Private Patrol Operator	502	43%
Security Guards	413	35%
Repossessor Agency	71	6%
Private Investigator	53	5%
Alarm Company Operator	35	3%
Locksmith Company	31	3%
Proprietary Private Security Employer	26	2%
Firearm Permit	11	1%
Proprietary Private Security Officer	11	1%
Training Facility Firearm	5	<1%
Alarm Company Qualified Manager	3	<1%
Private Investigator Qualified Manager Certificate	2	<1%
Alarm Company Employee	1	<1%
Approved Trainer PSO	1	<1%
Private Investigator Branch	1	<1%

POLICY AND ADMINISTRATION UPDATE

STAFFING UPDATE

The Bureau has 73.9 permanent, full-time positions (in addition to temporary staff). As of October 1, 2025, the Bureau has a 4% vacancy rate, which equates to three vacant positions. Management is working to fill all positions as soon as possible.

BUDGET UPDATE

0239 - Bureau of Security Service & Investigations
 Analysis of Fund Condition
 (Dollars in Thousands)
 2025 Budget Act w/ FM 13 Actuals

Prepared 10.1.2025

	Actual 2024-25	CY 2025-26	BY 2026-27	BY +1 2027-28
BEGINNING BALANCE	\$ 8,897	\$ 10,135	\$ 9,967	\$ 9,189
Prior Year Adjustment	\$ -4	\$ -	\$ -	\$ -
Adjusted Beginning Balance	\$ 8,893	\$ 10,135	\$ 9,967	\$ 9,189
REVENUES, TRANSFERS AND OTHER ADJUSTMENTS				
Revenues				
4121200 - Delinquent fees	\$ 402	\$ 376	\$ 376	\$ 376
4127400 - Renewal fees	\$ 9,146	\$ 11,597	\$ 11,597	\$ 11,597
4129200 - Other regulatory fees	\$ 985	\$ 843	\$ 843	\$ 843
4129400 - Other regulatory licenses and permits	\$ 7,186	\$ 7,352	\$ 7,352	\$ 7,352
4163000 - Income from surplus money investments	\$ 512	\$ 331	\$ 136	\$ 115
4171400 - Escheat of unclaimed checks and warrants	\$ 17	\$ -	\$ -	\$ -
4171500 - Escheat Unclaimed Property	\$ 2	\$ -	\$ -	\$ -
4172500 - Miscellaneous revenues	\$ 22	\$ -	\$ -	\$ -
Totals, Revenues	\$ 18,272	\$ 20,499	\$ 20,304	\$ 20,283
TOTALS, REVENUES, TRANSFERS AND OTHER ADJUSTMENTS	\$ 18,272	\$ 20,499	\$ 20,304	\$ 20,283
TOTAL RESOURCES	\$ 27,165	\$ 30,634	\$ 30,271	\$ 29,472
Expenditures:				
1111 Department of Consumer Affairs (State Operations)	\$ 15,920	\$ 19,271	\$ 19,849	\$ 20,445
9892 Supplemental Pension Payments (State Operations)	\$ 20	\$ 163	\$ -	\$ -
9900 Statewide General Administrative Expenditures (Pro Rata) (State Operations)	\$ 1,090	\$ 1,233	\$ 1,233	\$ 1,233
TOTALS, EXPENDITURES AND EXPENDITURE ADJUSTMENTS	\$ 17,030	\$ 20,667	\$ 21,082	\$ 21,678
FUND BALANCE				
Reserve for economic uncertainties	\$ 10,135	\$ 9,967	\$ 9,189	\$ 7,794
Months in Reserve	5.9	5.7	5.1	4.3

NOTES:

1. Assumes workload and revenue projections are realized in CY and ongoing.
2. Expenditure growth projected at 3% beginning BY.

LEGISLATIVE UPDATE

2025 Legislation

1. Assembly Bill 558 (Flora)

This law:

- Would specify that “alarm system” includes a video system in which an analog or digital video signal travels from the camera to video monitoring stations. If engaging in the activities of an alarm company operator that will include the use of an “alarm system,” alarm company licensure will be required.

Status update: This bill is now a two-year bill and will not be moving forward in the current session.

2. Senate Bill 652 (Richardson)

This law:

- Would require an applicant for a security guard registration to complete a course in the exercise of the power to arrest and the appropriate use of force by a single course provider, and to be completed within the 6 months preceding the date the application is submitted to the Bureau. The bill would authorize a licensee to administer, test and certify the specified trainings only to their applicants for employment and direct employees. The bill would also require the statement of training course completion include that the course was completed within 6 months preceding the date the application is submitted to the Bureau.

Status update: This bill was approved by the Governor and filed with the Secretary of State on July 30, 2025.

3. Assembly Bill 667 (Solache)

This law:

- By January 1, 2027, would require various boards and bureaus under the jurisdiction of the Department of Consumer Affairs to include an additional section in a license application for the applicant to identify preferred written, spoken, and signed languages. Beginning on July 1, 2027, each board will be required to conduct an annual review of applicants’ language preferences and determine whether there are a substantial number of non-English-speaking applicants who require an interpreter.

Status update: This bill was ordered to inactive file at the request of Senator Durazo on September 11, 2025.

4. [Senate Bill 470 \(Laird\)](#)

This law:

- Would change the repeal date from January 1, 2026 to January 1, 2030 for the Bagley-Keene Open Meeting Act provisions authorizing a state body and multimember state advisory bodies to hold a meeting by teleconference subject to specified requirements and alternative teleconferencing.

Status update: This bill was approved by the Governor and filed with the Secretary of State on October 1, 2025.

5. [Assembly Bill 742 \(Elhawary\)](#)

This law:

- Would require boards within the Department of Consumer Affairs to expedite applicants who are descendants of American slaves seeking licensure, once a process to certify descendants of American slaves is implemented, as specified. The provisions of this bill will become operative only if SB 518 (Weber Pierson) is enacted establishing the Bureau for Descendants of American Slavery, which will establish a certification process.

Status update: This bill was enrolled on September 12, 2025, and presented to the Governor on September 22, 2025.

6. [Senate Bill 641 \(Ashby\)](#)

This law:

- Would authorize boards under the jurisdiction of the Department of Consumer Affairs to waive the application of certain provisions of licensure requirements for licensees and applicants who reside in or whose primary place of business is in a location damaged by a natural disaster for which a state of emergency is proclaimed by the Governor or for which an emergency or major disaster is declared by the President of the United States, including laws pertaining to certain examination, licensing fees, and continuing education requirements.

Status update: This bill was enrolled on September 18, 2025, and presented to the Governor on September 23, 2025.

UPDATE ON ENACTED OR PENDING REGULATIONS

1. Fees – California Code of Regulations Title 16, Division 7, Article 8, Sections 638-642.5
 - The regulation package was approved by the Office of Administrative Law (OAL) on June 17, 2025, and became effective on October 1, 2025. The Notice of Approval is posted on the Bureau's website and can be found [here](#).
2. Exam Application Repeal, Terminology, and Training-related Updates – California Code of Regulations Title 16, Division 7, Sections 601-643
 - The regulation package is approaching the concept phase. A notice will be posted on the Bureau's website.
3. Disciplinary and Denial Guidelines – California Code of Regulations Title 16, Division 7, Section 610
 - The regulation package is approaching the production phase. A notice will be posted on the Bureau's website when it is released for publication.

UPCOMING BSIS BATON TRAINING MANUAL UPDATES

The Bureau is seeking feedback and input from Advisory Committee members and the industry to update the current BSIS Baton Training Manual. The Bureau will be holding workshops with subject matter experts where updates and modernization of the manual will be provided, discussed, and eventually implemented. Individuals interested in being involved in this process should contact the Bureau. The current manual may be reviewed [here](#).